

## **Bus passes expire on 31<sup>st</sup> December 2019**

Transport for Wales is working with all Welsh local councils and Welsh Government to roll out new-style Concessionary Travel Cards by the end of December 2019.

These cards will replace the current green 'bus passes' across Wales. The old-style cards will **not** be recognised by electronic readers on buses after 31 December 2019. The new-style cards offer the same free travel rights and benefits as the current bus passes. The new cards are designed so that they can work as part of an integrated travel network in the future.

The renewal process is straightforward and it can either be done online (have your existing bus pass number and National Insurance number handy) or via a paper application form:

<https://tfw.gov.wales/travelcards>

<https://portal.tfw.wales/en>

Advice and support with the application process is also available from your local council, Age Cymru and other community organisations. Find out where you can find help in your local area by contacting our help desk at [travelcards@tfw.wales](mailto:travelcards@tfw.wales) or call 0300 303 4240.

Residents are encouraged to apply [online](#) or ask a friend, family member or someone they trust to apply online on their behalf. Online applications take around 15 working days to be processed.

Paper application forms are available [here](#) or by emailing your contact details to [travelcards@tfw.wales](mailto:travelcards@tfw.wales). They'll also be available from your local councils later this week. Paper copies take around 20 working days to be processed.

There's plenty of time to apply – all current bus passes will be valid until 31 December 2019.

Further information is available [here](#).